



State of Rhode Island and Providence Plantations

Rhode Island Department of Public Safety

E-9-1-1 Uniform Emergency Telephone System

2010 Call Volume Report

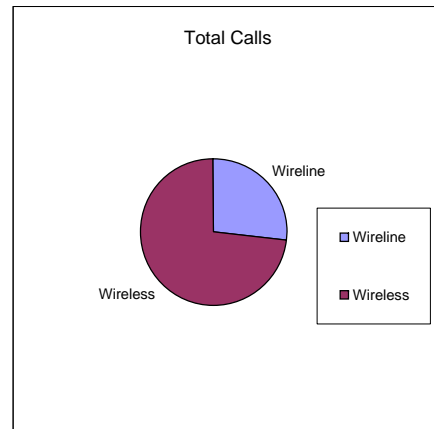
INCOMING 911 CALLS

Wireline	14018	13026	17432	15736	15078	16273	14605	13076	12920	16848	11963	22272	183247
Wireless	31032	36582	45523	42636	46800	44679	55827	45095	44027	43199	30643	31897	497940
TTY	8	11	15	14	20	15	13	15	17	19	25	18	190
Totals	45058	49619	62970	58386	61898	60967	70445	58186	56964	60066	42631	54187	681377

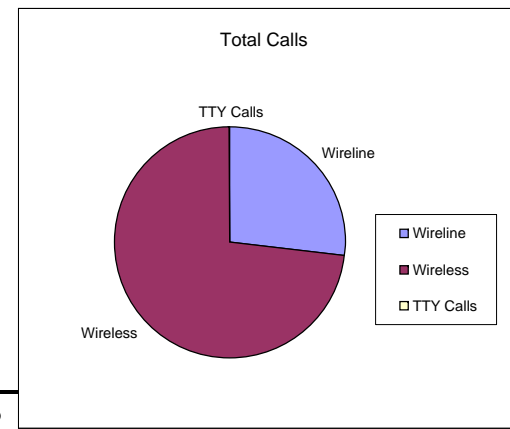
Description

Wireline
Wireless

Total Calls
183247
497940



Desc.	Total Calls
Wireline	26.9
Wireless	73.1
TTY Calls	0
Total Incoming Calls	100%





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TRANSFERS BY DESTINATION

Emergency Calls	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total Calls
Description													
Police	21508	19749	24889	24551	27146	26829	28717	25966	25313	31794	24450	24975	305887
Fire	1524	1359	3214	1695	1785	1648	2044	1708	1578	1691	3113	1891	23250
Rescue	8826	8586	9343	9077	10004	9962	10052	9704	9496	9424	7738	9995	112207
Primary Totals	31858	29694	37446	35323	38935	38439	40813	37378	36387	42909	35301	36861	441344
<hr/>													
Secondary Calls													
Police	1783	1508	2202	2156	2729	2596	2683	3131	2553	2325	1999	2101	27766
Fire	198	222	874	521	593	387	514	444	373	265	292	318	5001
Rescue	472	323	640	564	691	688	758	777	676	603	495	571	7258
Secondary Totals	2453	2053	3716	3241	4013	3671	3955	4352	3602	3193	2786	2990	40025
Ancillary Calls	18399	17577	20081	19143	21386	20411	26216	21569	19287	19655	16570	22525	242819
												Total Transfers	724188

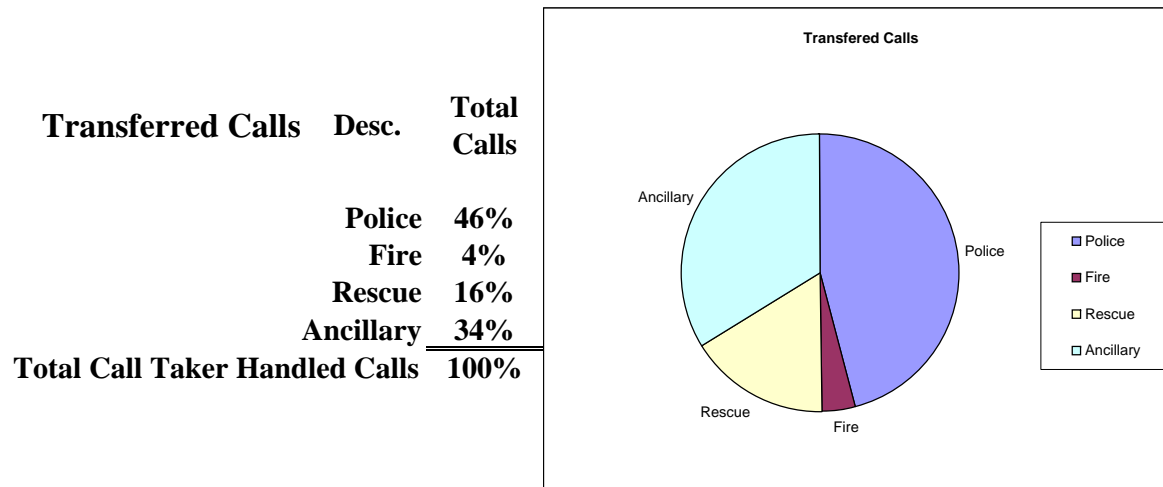


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* This number does not include "Abandoned Calls" = 20929

Total Transfers 724188