



State of Rhode Island and Providence Plantations

Rhode Island Department of Public Safety

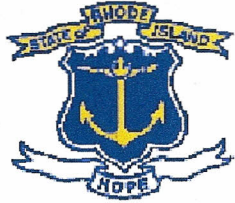
E-9-1-1 Uniform Emergency Telephone System

2016 Call Volume Report

Incoming 911 Calls

Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total Calls
Wireline	9867	9730	9996	9795	10299	10310	10925	10627	9662	9618	9101	9729	119659
Wireless	27605	27741	28932	29856	34063	34942	38077	36027	31961	30343	28537	28313	376397
TTY	27	30	35	29	30	28	35	31	29	34	18	19	345
Totals	37499	37501	38963	39680	44392	45280	49037	46685	41652	39995	37656	38061	496401





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Emergency Calls													
Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total Calls
Police	20598	20393	22122	21825	25572	27013	28811	27357	24186	24025	21921	21504	285327
Fire	1509	2143	1425	1490	1635	1778	2010	1987	1652	1656	1461	1772	20518
Rescue	10349	10187	10141	10283	11156	10860	11683	11437	10757	10772	9761	11046	128432
Primary Totals	32456	32723	33688	33598	38363	39651	42504	40781	36595	36453	33143	34322	434277
Secondary Calls													
Police	2649	2854	3007	2971	2826	2863	3244	2734	2360	2335	2032	2251	32126
Fire	402	487	420	654	457	474	609	522	332	372	388	384	5501
Rescue	1625	1558	1802	1639	1543	1413	1599	1257	1199	1150	1146	1173	17104
Secondary Totals	4676	4899	5229	5264	4826	4750	5452	4513	3891	3857	3566	3808	54731
Total Ancillary Calls	15960	17647	18167	17245	21859	21657	23390	23278	19303	16649	16440	14585	226180



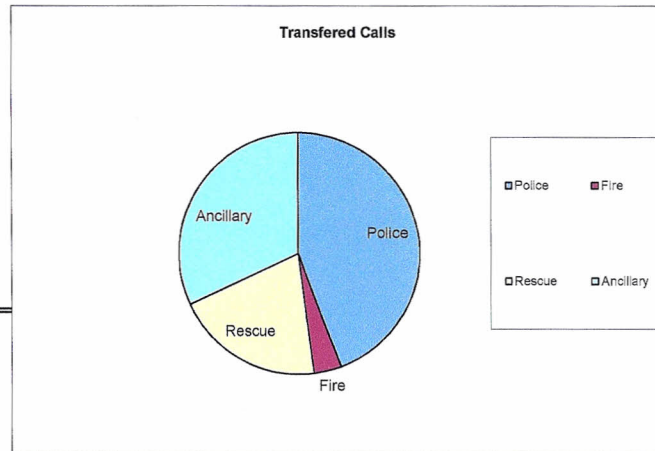
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Transferred Calls	Desc.	Total Calls
	Police	44%
	Fire	4%
	Rescue	20%
	Ancillary	32%
Total Call Taker Handled Calls		100%



Total Transfers* 715188

*This total does not include 3886 abandoned calls.