



State of Rhode Island and Providence Plantations

Rhode Island Department of Public Safety

E-9-1-1 Uniform Emergency Telephone System

2015 Call Volume Report

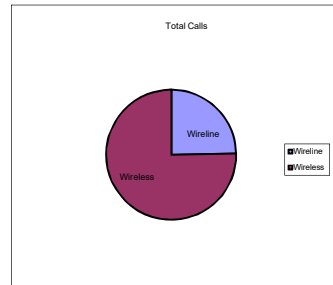
Incoming 911 Calls

Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Wireline	10356	9411	11414	11080	11177	10719	11343	11526	10502	10432	9671	9882	127513
Wireless	29955	29218	30155	29049	35241	34395	37297	38450	33365	30813	29549	29603	387090
TTY	26	11	22	31	28	16	21	37	35	33	28	35	323
Totals	40337	38640	41591	40160	46446	45130	48661	50013	43902	41278	39248	39520	514926

Description

Wireline
Wireless

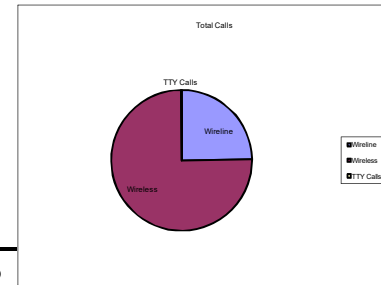
**Total
Calls**
127513
387090



Description

Wireline
Wireless
TTY Calls

**Total
Calls**
24.8
75.2
0
Total Incoming Calls 100%





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Emergency Calls													
Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total Calls
Police	21539	22012	23091	22344	26920	26330	29601	28869	25406	23412	21889	22288	293701
Fire	1821	1973	1662	1639	2142	1635	1726	2235	1754	1703	1624	1521	21435
Rescue	10940	9775	10765	10195	10895	10534	11396	11397	10719	10675	10087	10336	127714
Primary Totals	34300	33760	35518	34178	39957	38499	42723	42501	37879	35790	33600	34145	442850
Secondary Calls													
Police	1783	2391	2584	2587	2750	2886	3309	3589	2890	2626	2995	2964	33354
Fire	198	306	428	661	761	441	516	550	543	442	696	448	5990
Rescue	472	1056	1209	1211	1219	1285	1449	1549	1454	1534	1773	1689	15900
Secondary Totals	2453	3753	4221	4459	4730	4612	5274	5688	4887	4602	5464	5101	55244
Total Ancillary Calls	18399	18094	21413	21610	24396	25490	28026	26989	22989	16243	18473	19248	261370



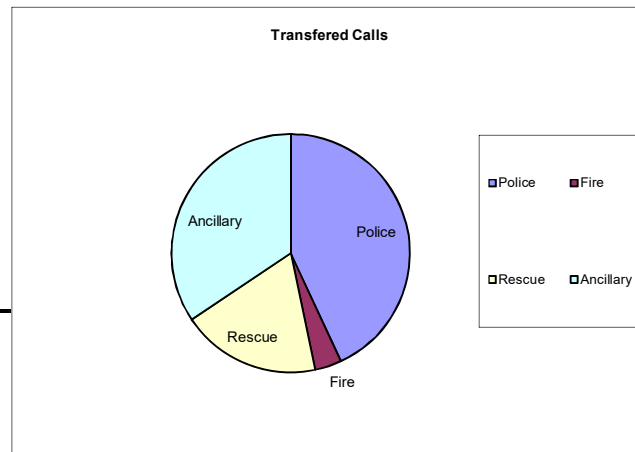
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Transferred Calls	Desc.	Total Calls
	Police	43%
	Fire	4%
	Rescue	19%
	Ancillary	34%
Total Call Taker Handled Calls		100%



Total Transfers * 759464

* This number does not include "Abandoned Calls" = **4827**