

# 5 Situations 911 Will Attempt to Stay on the Line Until Responders Arrive

Dispatch Life Support "Pre-Arrivals" (PAIs) are needed.

Includes time/life critical situations such as Airway Management, CPR, Childbirth, Choking, Sinking Vehicle, Person on Fire, etc.

1



2

Patients who are **Unconscious**

Includes Generalized Seizures, Oversedoses, Fainting

Patients who are experiencing **Priority Symptoms**

including Chest Pain, Respiratory Distress, Serious Bleeding, or where the patient is Not Alert

3



4

**Serious Traumatic Injuries**

Includes Unstable or Unsafe Scenes, Critical Falls, Amputations

Any time the TC's judgment determines staying on the line is in the **best interests** of the patient or bystanders. Note: incoming 911 call volume may limit a TC's ability to remain on the line in many situations where the patient is not critical.

5



**Rhode Island E-911**  
Emergency Medical Dispatch